

APPROVED (Motion #10.11.24/01)

REGULAR MEETING OF THE FRASER VALLEY REGIONAL LIBRARY BOARD

Wednesday, September 22, 2010 — 9:00 a.m.

**FVRL Administrative Centre
34589 Delair Road, Abbotsford, BC V2S 5Y1**

Attendees from the Board

Mayor Peter Fassbender, City of Langley
(Chair)
Councillor Helen Fathers, City of White Rock
Councillor Simon Gibson, City of Abbotsford
Councillor Terry Gidda, District of Mission
Councillor Linda King, District of Maple Ridge
Director Gayle Martin, Metro Vancouver
Councillor Bob Perry, Village of Harrison Hot Springs
Councillor Anne Peterson, Corporation of Delta
Councillor Ron Smith, District of Hope
Councillor John Van Laerhoven, District of Kent
Councillor Deb Walters, City of Pitt Meadows
Councillor Grant Ward, Township of Langley
Councillor Michael Wright, City of Port Coquitlam

Regrets

Director Bill Dickey, Fraser Valley Regional District

Absent

Councillor Ken Huttema, City of Chilliwack

Attendees from Staff

Rob O'Brennan, Chief Executive Officer
Mary O'Callaghan, Director of Corporate Services
Scott Hargrove, Director of IT and Support Services
Rita Penco, Director of Client Services
Irene Geng, Executive Assistant to the Chief Executive Officer (Recorder)
Pat Dawson, Library Manager—Langley City & Port Coquitlam
Brad Fenrick, Manager of IT
Mary Kierans, Manager of Support Services
Teresa MacLeod, Manager—Mission Library & Outreach Services
Gillian McLeod, Library Manager—Delta
Maria Nikitopoulos, Manager of Human Resources
Caro O'Kennedy, Library Manager—Maple Ridge & Pitt Meadows
Hilary Russell, Library Manager—Abbotsford
David Thiessen, Library Manager—Langley Township & White Rock

CUPE Local 1698 Representatives

Laurie Dyck
Leanne Fruno

REGULAR MEETING OF THE FVRL BOARD

Wednesday, September 22, 2010

Page 2

1.00 **CALL TO ORDER**
Mayor Peter Fassbender, Chair, called the regular meeting of the Fraser Valley Regional Library Board to order at 9:01 am.

2.00 **APPROVAL OF CONSENT AGENDA**
It was **MOVED** Councillor Ward, **SECONDED** Councillor King, **THAT** the consent agenda be approved as circulated.

CARRIED
10.09.22/01
Consent Agenda Approved

3.00 **APPROVAL OF AGENDA**
It was **MOVED** Councillor Gibson, **SECONDED** Councillor Perry, **THAT** the agenda be approved as circulated.

CARRIED
10.09.22/02
Agenda Approved

4.00 **NEW BUSINESS**

4.01 **2010 Annual Plan Progress Report**
Rob O'Brennan commented that his 2010 Annual Plan progress report offers simply a high level overview of FVRL's work and that more detailed progress reports customized to their individual communities will be available on the Board Extranet by September 24, 2010. Progress reports by FVRL's directors also will be posted on the Board Extranet during the following week.

It was **MOVED** Councillor Gibson, **SECONDED** Councillor Fathers, **THAT** the 2010 Annual Plan progress report be received.

CARRIED
10.09.22/03
2010 Annual Plan Progress Report Received

4.02 **2011 Annual Plan**
Rob O'Brennan reviewed the process used to develop the 2011 Annual Plan and highlighted the changes.

Councillor Gibson recommended that a matrix model be developed to show FVRL's progress on meeting annual plan objectives.

It was **MOVED** Councillor Gibson, **SECONDED** Councillor Van Laerhoven, **THAT** the 2011 Annual Plan be approved.

CARRIED
10.09.22/04
2011 Annual Plan Approved

4.03 **Fines On Children's Library Materials**

Rita Penco provided background and rationale for the proposal to eliminate fines on children's materials borrowed on children's library cards. She also acknowledged the work on this initiative of Connie Chapman, Circulation Services Coordinator, and the committee that worked with her to analyze circulation issues and recommend changes. She noted an amendment to her report: the report should say that FVRL would have the capacity to recoup \$86,850 by raising adult fines by five *cents*, not *percent*, on adult books, magazines and paperbacks, and by 70 *cents*, not *percent*, on adult CDs and DVDs. The new policy would go into effect in January 2011.

The Board discussed the pros and cons of eliminating fines, taking into account the potential message of condoning irresponsibility by removing accountability through fines. At the same time, the Board acknowledged the barrier of widespread child poverty and the importance of making libraries accessible to families struggling to make ends meet.

It was **MOVED** Councillor Gidda, **SECONDED** Director Martin:

THAT, in the interests of promoting literacy and removing barriers for children that prevent them from taking full advantage of their libraries, fines be eliminated on children's materials borrowed on children's cards; and

THAT fines be increased on adult library materials, according to the provisions described below:

- a. Increase fines to \$0.35/day/item on adult books, magazines and paperbacks.
- b. Increase fines to \$1.00/day/item for adult CDs and DVDs.
- c. Retain *status quo* for remaining aspects of FVRL's existing structure for adult fines.
- d. Retain *status quo* for billing process of unreturned children's materials (3 week borrowing period, 3 renewals, billed 56 days after due date if not returned).
- e. Children's materials borrowed on an adult card will be subject to fines.
- f. Adult materials borrowed on a children's card will be subject to fines.

CARRIED

10.09.22/05

Fines Eliminated on Children's Materials Borrowed
on Children's Cards & Adult Fines Increased

The Board requested that, after a reasonable period (e.g., less than a year) following implementation of the no-fines-for-children policy and the increased fines for adult materials, staff provide an impact report, including the effect upon fine revenue, so that the Board can revisit the topic and examine the raw data.

4.04 **Library Appreciation Event at UBCM**

Mayor Fassbender stated that, at the request of Councillor Michael Wright, he brought forward the matter of the Library Appreciation Event planned to coincide with the 2010 Union of BC Municipalities convention in September.

Several Board members recounted their experiences at these events in previous years and expressed their dissatisfaction at the exclusivity in the change proposed for this year. In years past and at this year's event, the receptions failed to connect Board members meaningfully with the Minister and other government officials.

It was **MOVED** Councillor Walters, **SECONDED** Councillor Peterson, **THAT** the Board of Fraser Valley Regional Library send a letter to the organizers of the Library Appreciation Event to express the Board members' desire that future such events be organized to be effective in demonstrating to the government and the opposition the importance of libraries and so that government leaders attending are treated with respect.

CARRIED

10.09.22/06

Letter re Library Appreciation Event at UBCM

5.00 **OTHER BUSINESS**

5.01 **Books for BC Babies**

Rob O'Brennan reported that additional information has become available on the fundraising initiative for the *Books for BC Babies* program, and he made several handouts available. He stated that FVRL will be participating by distributing some media releases on behalf of all branches.

It was **MOVED** Councillor Peterson, **SECONDED** Councillor Walters, **THAT** the Books for BC Babies report be received.

CARRIED

10.09.22/07

Books for BC Babies Report Received

5.02 **FVRL CEO's Photo Contest**

Irene Geng, Executive Assistant to the Chief Executive Officer, showed a PowerPoint presentation of the winning photos for the first-ever FVRL CEO's Photo Contest, which was held for FVRL staff from May to September 2010. They were invited to enter photos of scenes within the FVRL member communities. Fourteen of the winning photos, as selected by a panel of judges, will be featured in FVRL's 2011 desk calendar. People's Choice Awards were awarded to three additional photos selected by voting of FVRL staff.

The Board commended Rob O'Brennan for holding the photo contest and expressed appreciation for the beautiful photos entered by FVRL staff.

5.03 **2011 Budget Update**

Mary O'Callaghan, Director of Corporate Services, reported that the draft budget, originally planned to be presented to the Board in October, will be delayed until November because of decisions pending in two communities. The delay also will enable her to hold a meeting with FVRL members' directors of finance prior to presenting the budget to the Board.

6.00 **AROUND THE TABLE**

Councillor Peterson: The Tsawwassen First Nation's projections for expansion of its resident population have led to a five-year agreement expiring in 2014, in which TFN will pay an annual service fee to Delta for library service. There is no guarantee of renewal

REGULAR MEETING OF THE FVRL BOARD

Wednesday, September 22, 2010

Page 5

or replacement upon expiration of that agreement. Delta's newspaper recently featured a one-page spread on the community's libraries. Developing a workable plan for the Ladner Pioneer Library's store is under discussion with the Corporation of Delta. Delta's libraries played host to residents of two apartment buildings displaced during the summer by fires in their buildings, and she commended library staff for making them feel welcome during the difficult time.

Councillor Perry thanked the Board and staff for the beautiful flowers delivered following his wife's recent 35-day hospital stay. As her primary caregiver, some of his civic involvements may be impacted by his responsibility for her.

Councillor VanLaerhoeven indicated he was impressed by the Employee Recognition Celebration, adding that this was a wonderful way to let staff know they are valued.

Councillor Ward concurred with Councillor VanLaerhoven and stated that Langley Township had nine library employees receiving service recognition awards. Summer Reading Club registrations were up by 13% in his libraries and a library booth at the Langley International Festival was well received. He offered kudos to staff for making that possible.

Councillor King commented that Maple Ridge Library has a strong Student Leadership Council that has been active all year long, including regularly representing the library at the Farmer's Market. The library's multicultural celebration to mark the end of Ramadan was attended by people representing twenty countries.

Director Martin thanked FVRL staff for the enjoyable Employee Recognition Celebration.

Councillor Gidda reported that Mission Library staff did a good job at Saturday's event.

Councillor Walters announced that Pitt Meadows' new library celebrated its ground breaking recently and has plans to open in June 2011. Summer Reading Club was well attended and this year's 80 medal winners were twice as many as last year's.

Councillor Fathers noted that White Rock's Summer Reading Club enthusiasts read 2000 more books this summer than last, and that the library is well received in the community.

Councillor Wright offered commendations on the Employee Recognition Celebration. He thanked Pat Dawson, Library Manager for Terry Fox Library, for her recent library presentation to the City of Port Coquitlam Council.

Mayor Fassbender expressed his enjoyment of Employee Recognition Celebration as well as the value of FVRL's Staff Training Day. He also profiled the City of Langley Library's 10th anniversary celebration.

REGULAR MEETING OF THE FVRL BOARD

Wednesday, September 22, 2010

Page 6

7.00 **QUESTIONS**

Laurie Dyck, president of CUPE Local 1698, thanked the Board on behalf of CUPE Local 1698 members, for the Employee Recognition Celebration and for Staff Training Day. She also noted that former CUPE Local 1698 president, Marina Kristjanson, worked for FVRL for nearly 37 years before her retirement this summer.

8.00 **NEXT MEETING**

The next regular meeting of the FVRL Board will be held:

Wednesday, October 27, 2010
9:00 am to 12 noon
FVRL Administrative Centre
Administrative Centre
34589 Delair Road, Abbotsford, BC

9.00 **ADJOURNMENT**

It was **MOVED** Councillor Smith, **SECONDED** Councillor Walters, **THAT** the meeting of the FVRL Board be adjourned.

CARRIED
10.09.22/08
Adjournment

The meeting adjourned at 10:42 a.m.