annual report 08

FVRL

During 2008 Fraser Valley Regional Library focused on maximizing our potential to serve our customers and communities. We achieved our goals and worked at building a solid team that meets the needs of all fifteen FVRL member communities. In November Maureen Woods was added to this team as chief executive officer of BC's largest regional library system.

During this year of transition, Fraser Valley Regional Library continued its role as a vital community destination. More than 190,000 people attended 5,758 library programs during 2008. These ranged from Storytimes for babies and children to book clubs for students and adults, from author readings and workshops for kids and seniors to Internet classes and fun nights for teens and adults.

Recognizing that up to 30% of the population in FVRL communities are visible minorities and aboriginals, FVRL used multicultural programs to bring together people of diverse cultures, through celebrations such as Diwali, Lunar New Year, National Aboriginal Day, Celebrate Canada, and World Cultures Month. In addition, FVRL helped new immigrants become familiar with the social and economic agencies of their community and offered job search and employment assistance. FVRL also provided opportunities to enhance their language skills through English conversation practice and interaction in social settings.

FVRL distinguished itself in many ways during 2008. For example, the 2008 Fraser Valley Cultural Diversity Award in Marketing and Outreach was presented to Township of Langley libraries for their practice and promotion of diversity in the Fraser Valley. FVRL also became the first of all libraries in Canada to offer customers the convenient option to pay fines through their online banking.

South Delta Library underwent facility renovations and reopened with a new look and a new name—Tsawwassen Library. Also, to honour the late Muriel Arnason, who was a long time councillor of the Township of Langley as well as a FVRL Board member, the Township council officially changed the name of the Willowbrook Library to the Muriel Arnason Library.

On behalf of the Board, it is my privilege to express our gratitude to the many people who have contributed much to FVRL's success and effectiveness. In these challenging times, as in the past, we recognize that, without the dedication and diligent work of all our staff, we would not be able to meet the increasing and diverse needs of our communities. I thank each one for investing their time and talent to serve our customers so well. Our gratitude also extends to our Friends of the Library groups for their vital support of our libraries through enthusiastic volunteer participation and successful fundraising initiatives. We are grateful, too, for our many donors who thoughtfully and generously shared their resources with us.

We look ahead with optimism, confident that 2008's investment in maximizing our potential will yield results that will benefit our customers and communities for years to come.

-- Mayor Peter Fassbender, City of Langley, and
Board Chair, Fraser Valley Regional Library

Big Numbers, Huge Return on Investment

Open the newspaper or turn on the TV and chances are high that you will see or hear something about the turbulent economy. Many people in the Fraser Valley tightened their budgets and looked for ways to save money.

To stretch their budgets many have rediscovered FVRL as a place for easy-on-the-pocket entertainment – where new release books, movie DVDs and music CDs are free to borrow. Online resources, Internet access and word-processing stations are all free to use with library membership. FVRL also offers educational and entertaining programs for all ages and free research assistance.

FVRL strives to offer the best return on investment for each taxpayer dollar invested. If you compare the usage statistics of our collections and services to the economic equivalent in the retail environment, you see that every single dollar invested in FVRL yields a 378 per cent increase in cost benefit returns.

4,914,309 items borrowed

Remember how much you paid for that new release hardcover by 2008's hottest author? How about that CD by your favourite band? If our patrons bought instead of borrowed these items they would have spent approximately $13.63 per item (calculation is based on buying the same item used at the average half-price cost of items in our collection). That means that FVRL patrons saved approximately $67 million in 2008.

190,326 people attended programs

Thousands of free storytimes, book clubs, Internet tutorials and many other events were offered in 2008 by FVRL. Similar types of programs offered by local recreation centres cost an average of $1.50 per person, saving residents $285 thousand.

350,000 hours of computer and Internet usage

Using computers at an Internet café can cost around $3.00 per hour. FVRL patrons utilized our 40 word-processing stations to type up résumés and reports. They also used our 190 Internet stations to do academic research for homework, catch up with old friends through email and surf the internet. These free services saved them over $1 million.

$68,292,949 is the total value of FVRL's 2008 services

In 2008, local government funding for FVRL totaled $18,076,823. This means that the communities that FVRL operates in derived more than $3.78 in economic benefits for every taxpayer dollar invested.

Financial Report

	Unappropriated	Appropriated	Restricted	Total 2008	Total 2007
Revenue					
Member assessments	$17,301,055	-	-	17,301,055	16,793,015
Provincial government grants	1,379,248	-	507,089	1,886,337	1,846,494
Federal government grants	-	-	16,836	16,836	15,789
Other donations and grants	-	-	185,678	185,678	318,285
Fines	493,700	-	-	493,700	598,473
Other library-based revenue	170,768	194,464	22,279	387,511	316,686
Return on investments	89,306	58,936	6,795	155,032	189,733
	19,434,077	253,395	738,677	20,426,149	20,078,475
Less: portion deferred			(79,915)	(79,915)	(182,678)
	19,434,077	253,395	658,762	20,346,234	19,895,797
Expenditures					
Salaries and benefits	13,043,531	11,855	181,150	13,236,563	12,916,864
Library materials	3,300,343	37,439	243,991	3,581,773	3,424,682
Operating (Schedule)	2,367,970	239,072	112,013	2,719,055	2,386,473
Library InterLink	127,334	-	-	127,334	127,294
Interest on capital lease obligations	22,020	-	-	22,020	27,899
Capital expenditures	76,736	180,510	121,608	378,854	341,913
	18,937,934	468,876	658,762	20,065,572	19,225,125
Excess (deficiency) of revenue over expenses	496,143	(215,481)	-	280,662	670,672
Debt issued	-	-	-	-	27,051
Debt repaid	(122,567)	-	-	(122,567)	(121,362)
Change in fund balances before interfund transfers	373,576	(215,481)	-	158,095	576,361
Interfund transfers	-	-	-	-	-
Change in financial equity	373,576	(215,481)	-	158,095	576,361
Financial equity, beginning of year	2,401,925	287,690	-	2,689,615	2,113,254
Financial equity, end of year	2,775,501	72,209	-	2,847,710	2,689,615

Branches

Agassiz Library
Aldergrove Library
Boston Bar Library
Brookswood Library
Chilliwack Library
Clearbrook Library
Fort Langley Library
George Mackie Library
Hope Library
Ladner Pioneer Library
Langley City Library
Maple Ridge Public Library
Mission Library
Mount Lehman Library
MSA Centennial Library
Muriel Arnason Library
Murrayville Library
Pitt Meadows Public Library
Terry Fox Library
Tsawwassen Library
Walnut Grove Library
White Rock Library
Yale Library
Yarrow Library

Donations

2010 Legacies Now Society
Aaron Baldasaro
Abbotsford Genealogical Society
Ada Con
Adam & Faye Trinnaman
Adelaine Miller
Agassiz Library Society
Alannah & Walter Rebneris
Alison Strang
Andrea Linklater
Andrew & Louise Trinnaman
Andy & Jan Foster
Anne & Art Schmidt
Anne Murray
Anne O'Leary
Annie Clegg
Ardis Janzen
Arlene Kropp
Audrey Swain
Babs McLaren
Barbara Mason
Barry & Heather Clinger
Basil Robinson
Beryl Cunningham
Bill & Dorothy Ballard
Bob & Laura Wittenberg
Brenda Haugseng
Brian & Lorna Trinnaman
Brian & Susan Antonson
Brian Greenside
Cam & Sharon Lindsay
Canadian Federation of University Women
Canadian Western Bank
CanWest Global Foundation
Caro O'Kennedy
Carole Ball
Carroll Lum
Catherine Rowley
Cathy Charles
Cathy Krahn
Charlesworth Insurance Services Ltd
Chris Greenside
Chris Walker
Christine Lamb
Councillor Simon Gibson
Cultus Lakers Branch #164 BCOAPO
Cyril Gosse
D. Johnson
D. R. Lind
Daljit Singh Sidhu
Delta Friends of the Library
Devon Greenside
Dianne E. Carter
Don Cuthill
Donna Jones
Doris Scott
Douglas George
Dr. Wayne Longstaffe
Ed Dawdy
Edith McDonald
Envision Credit Union
Envision Financial
Estate of Kenneth Major
Estate of Marion Forsythe Dick
Estate of Muriel Arnason
Estate of Pamela Louise Cursons
Ethos Career Mgt. Group Ltd.
Evangeline Chausse
Frances Farrant
Frances Thomson
Fred & Dorothy Thompson
Fred & Jessie Craig
Friends of the Abbotsford Library
Friends of the Chilliwack Library
Friends of the Delta Library
Friends of the Hope Library
Friends of the Mission Library
Friends of the Terry Fox Library
FV Indo-Cdn. Business Association
FVRL Staff
G. MacDonald
Gael Gower
Gary & Elizabeth Gast
Gary Fox
Gladwin Language Festival
Godfrey & Jennifer Ferguson
Goldie Carr
Harald & Erika Richter
Helen Schoenback
Hilary Russell
Ilene Grant
Irene Kumar
Iris & Ron Darcus
Isabel Dick
Ivor & Dawn Dowling
Jack & Helen Rule
Jagjit Singh Soos
Jan McAusland
Jane Bisset
Jean Wilkinson
Jeanette & David Banta
Jennifer Brownlow
Jennifer Douglas
Jo-Anne Harrison
John & Hilda Slamoski
John & Irene Jakse
John and Penny Allan
Joyce Corbett
Judy Clarke
Juliana Szerze
Karmjeet K. Gill
Katha Kerr
Keith & Cath Trinnaman
Kenneth & Kay Lockett
Kerry & Henry Wells
Khalsa Diwan Society of Abbotsford
Kinsmen Club of Ladner/Tsawwassen
Kiwanis Club of Ladner/Tsawwassen
KPMG – LLP
LaLeche League Canada – Mission
Laurie Daschuk
Leanne Stewart
Lee Trinnaman
Lionel & Barbara LeGaffe
Lionel Brathwaite
Literacy BC Society
Lois Trinnaman
Louise Welsh
Lyle Janzen
Lynn De Vaal
Lynn Rajala
Malwa Auto Repair Ltd.
Maninder Gill
Maple Ridge Community Foundation
Marcia G. Smith
Marcy Lui
Margo Bates
Maria Vandyk
Marian Balint
Marion Atkinson
Marion Stevens
Marnie Brogaard
Mary Ann Russell
Mary Dalton
Matthew Yole
Maurice Dusseault
Mega Fruiticana
Michael Meheruk
Mission Friends of the Library
Mission Literacy Association
Mr. & Mrs. Larry Charlebois
Mr. & Mrs. Terry Hannigan
Murray & Margaret Robbins
Myert Corps. Inc
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Navjot Singh Gill
Neil & Toni Trinnaman
Nena Wong
Noreen Dragani
Patricia Brogaard
Paul & Elizabeth Atzema
Peter & Dawna Robertson
Peter Warkentin
Philip Hamm
Philosopher's Cafe
Randhia S. Kailey
Ratzlaff Developmnet
Ray Holroyd
Rhonda Biddle
Rick & Trisha Kalant
Rick Maley
Ricky Skene
Rob O'Brennan
Rotary Club of Haney
Rotary Club of North Delta
Ruth Gillies
SBZ Enterprizes
School District #78 – Fraser Cascade
Seana Uong
Sheila Flavelle
Shirley Tompkins
Shirley Wilson
Solutions Credit Counseling Services Inc.
Sophie Klassen
South Fraser Animal Hospital
Steve & Jackie Wilson
Steve Mullock
Steve Yawney
Stewart Couling
Stuart Rosenberg
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Tony & Joy Galea
Trevor & Yumie Morris
Tsawwassen Library ESL Group
VanCity Savings Credit Union
Verna & Carl Wilson
Victoria Wilhelmsen
Wendy Kesselring
Wesley Thomas
Winnifred Latham
Yarrow Envision Credit Union
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